

MKM HealthMessenger®

MKM Consulting is 100% focused on the health sector.

MKM Consulting is a leading provider of Information and Communications Technology professional services and solutions.

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By communicating appointments and other important events directly to patients and health professionals through messages to their own mobile phones and email addresses, this highly adaptable and versatile product reduces Did Not Attends, enhances Shared Care and supports Wellness & Health Management programmes.

MKM HealthMessenger® automatically connects the health events in your existing information systems with patients and staff through highly flexible and easy to update messages and rules.

Messages and rules can be as simple or complex as the situation requires, and a single source event can generate multiple timed “persistent” messages.

From a simple appointment reminder sent to a patient’s mobile phone on set days prior to the appointment, to a message containing dynamically substituted text sent to an email address on a set day each month for a number of months, to an “immediate message” sent to the mobile phone of a health professional “in the field” informing of a cancelled client appointment - the potential uses and benefits of MKM HealthMessenger® are many.

MKM HealthMessenger® has been designed to have minimal impact on existing systems, processes and resources. You can turn it on quickly, extend it, amend it and tailor it to suit your own needs and priorities. To ensure minimal up-front and running costs we offer a very effective “managed service”. Typically, MKM HealthMessenger® can be delivering benefits in a matter of weeks.

MKM HealthMessenger® is a highly practical way to build on existing investments and achieve enhanced customer service, more efficient resource utilisation, cost avoidance and improved outcomes.

Contact us today to find out more about this exciting and innovative product.