

MKM DiaryLink™

MKM Consulting is 100% focused on the health sector.

MKM Consulting is a leading provider of Information and Communications Technology professional services and solutions.

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The linking of staff diaries held in Patient Management Systems (PMS) with calendars held in Desktop systems, and the sharing of data between them, enhances the value to patients and staff of the systems, and improves resource management.

Achieving this connection, and ensuring that diaries and calendars are kept in step, is a considerable challenge. Typically, the appointments held in the PMS are updated through clinic and appointment management processes, while calendars held in the Desktop environment are updated directly by the diary owners.

MKM DiaryLink™ provides a solution. Using an innovative mapping process the application seamlessly and “in near real time” keeps the Desktop and PMS in alignment. As an example, the calendars held in Microsoft Office® Outlook can be linked with the staff diaries held in iSOFT’s leading PMS, i.PM. Patient Contacts, Clinic Sessions and Non Client Events are sent from i.PM to Outlook and Bookings made in Outlook Calendars are replicated in the i.PM Staff Diary.

Using MKM DiaryLink™ minimises the “double data entry” and “double-booking” often evident between the PMS and Desktop calendar systems.

MKM DiaryLink™ provides a full audit trail of synchronisation activity, performs comprehensive error checking for valid or expired user accounts, handles permissions checking and error handling and monitors and reports on server availability. All warnings are maintained within the application, and can be sent automatically to file or to a nominated email account.

We believe MKM DiaryLink™ is a simple and practical way to add value to investments in PMS and Desktop solutions.

Contact us today to find out more about this innovative product.